



## *T'was the Quarter Before Xmas*

*Adapted by Jeff Kazanow and Jonathan Kates of the SupplyChainGroup*

'Twas the quarter before Christmas, when all through the land,  
Supply chain managers were racing to meet holiday demand  
The merchants were expecting sales galore  
With projections of online and store orders growing 25% more  
And the customers expected, "two days to their door"

The vendors were happy with orders in hand  
And everyone hoping to make this Christmas more grand  
With Logistics and Scheduling for the season prepared  
DC's had made room and their staff wasn't scared  
When then in the control center, trouble should appear  
Multiple Inbound and Outbound delays; Oh dear

The team sprang into action to find the cause  
After checking their planning, it made them to pause  
They checked on the weather, the supply, and the ships  
They looked for dock strikes, production delays and trips  
They checked out congestion, the rails and slow steaming  
But with all their research, they still were not dreaming

Then across the Street to the warehouse they peered  
The Local team and SupplyChainGroup consultants had made the path clear  
Faster than Blitzen they got down to work  
They analyzed all the processes, and on the trivial didn't lurk  
They set-up and tested new processes quickly  
That handled the exceptions, oh so swiftly

The merchandise now flowed like Santa's sleigh on the Ice  
It appeared that this Christmas would be ever so nice  
Lean business process brought the season back from the edge  
The SupplyChainGroup had transferred their knowledge as pledged  
With Christmas saved, the job was well done  
It was time to relax and to have some good fun  
But we heard the CEO exclaim, ere they drove out of sight  
*"Happy Christmas to all, and to all a good night!"*

Based on : A Visit from St. Nicholas; BY CLEMENT CLARKE MOORE